# A&G TRAVEL GROUP

IT'S PERSONAL TO US





## Who we are

Founded by Stephen Ashcroft in 2017, A&G Travel Group is a travel management company that is dedicated to delivering exceptional service tailored to the unique needs of our clients. We firmly believe that every customer deserves personalised attention when it comes to booking their corporate or luxury leisure travel.

# Our mission is simple

To provide competitive rates, expert advice, and unparalleled support. We understand that your travel arrangements play a crucial role in your business success or leisure experience, and we are committed to going above and beyond to ensure your satisfaction.

### Why choose A&G Travel Group

With A&G, you can trust in our extensive knowledge, professionalism, and customer-centric approach. Let us take care of your travel needs, so you can focus on what matters most.

### Optimise your Corporate Tr<u>avel</u>

Experience matters. At A&G, our account managers have an average of 18 years in the industry. They are the best in the business, delivering a quick turnaround and excellent professional service. Trust us to handle your needs with expertise and efficiency.

# **A&G Travel Group**

#### YOUR SOLUTION-DRIVEN TRAVEL COMPANY FOR BUSINESSES

Businesses require a travel company that can effectively tackle the challenges faced by travel bookers. At A&G Travel Group, we understand this need and are equipped to provide the solutions you require.

#### ✓ Dedicated Account Manager

Our team of experienced account managers, each with at least 18 years' industry experience, is here to cater to all your needs. From the moment you enquire about our services to the completion of your trip, we provide a personalised and comprehensive service.

#### ✓ Flexible Payment Options

Introducing our Interest-Free Credit account with flexible payment terms of up to 45 days. We accept all major credit cards and bank transfers for your convenience.

#### ✓ Carbon Reporting

Make your travel sustainable with our help. We offer carbon offsetting and provide personalised, detailed reports.

#### ✓ No Contracts & Competitive Fees

Experience our exceptional service without any contracts. Our industry-leading fees guarantee the lowest prices for you.

#### ✓ Duty of Care

Access the Geo Platform on request to conveniently view the current locations and upcoming travel plans of all your travellers in a single location. Stay informed and in control with this powerful tool.

#### ✓ Tailored Customer Success Programme

Experience seamless onboarding, constant support, and real-time reporting with our dedicated team. Throughout your journey with us, you'll have a specialist Customer Success Manager by your side, ensuring your success every step of the way.

#### ✓ Fast & Efficient Service

Get a full quote within 2 hours of your initial enquiry, guaranteed during business hours. Our team can reserve flights for you with no obligation or charge.

#### ✓ Global & Specialist Fares

Explore our extensive selection of corporate and leisure airfares, including specialised options such as marine, entertainment, and missionary fares.

#### ✓ 24/7 Emergency Assistance

Our dedicated Emergency Assistance team is available 24/7, providing unwavering support no matter where you are in the world.

#### ✓ Dedicated Luxury Leisure Team

We have a dedicated team ready to help corporate clients with their personal travel needs. With our discounted rates on flights and accommodations, there's no need to look for a separate leisure travel provider.

## Experience the exceptional...

when you book your business travel with us

# **Customer Success**

Our Customer Success Team is here to support you every step of the way. We believe you deserve the best assistance in managing your account.

You will be assigned a dedicated Customer Success Manager to assist with your onboarding. They will guide you through every step of your journey to ensure your complete satisfaction.

Saving you money by expertly negotiating with hotels and airlines on your behalf.

Supplier Negotiation Assisting you in crafting and refining your travel policy to ensure it meets all necessary requirements effectively.

Travel Policy Consultation

Onboarding

**Feedback** 

and Support

A&G

Strategic Business Reviews

Our Customer
Success Team is always
available to receive and
act on your feedback.

Reporting and Analysis

Our comprehensive reporting suite enables us to thoroughly analyse your travel programme. Key features include:

- Detailed reports on traveller booking habits and expenditures
- Insights on savings and missed saving opportunities
- ESG reporting including CO<sub>2</sub> emissions
- Geo traveller tracker map (available upon request\*) for duty of care
- Advanced Geo warning system

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Regularly assessing

your spending, promoting

effective booking practices

and showcasing return on

investment.

\*Subject to a monthly fee

CBy PWr	No of journeys	Distance Travelled (KM)	♦ Mans of Co2 (KE)
NO-EON INTL IONS - HEATHROW (LHR)	10	25,215	15,958.58
HEATHROW (LHE) - MALTALLIQA (VLA)	32	50.472	5,906.93
MALTA LUÇA (MLA) - HEATHROW (EHR)	30	46.266	9,229.78
HONG KONG INT, (HKG) - HEATHROW (LHE)	5	39,924	8.865.24
MALTA LUÇA (MLA) - GATWICK (LIGW)	24	47,472	8,681.21
GAZWIOLE, GIRO - MALTA LUQA (MI, A)	18	35.588	6416.55
DETROIT METRO WAYNE CO (DTW) - HEATHROW (LHR)		30.225	6,048.33
HEATHROW JUHRI - DETROIT METRO WANTE CO (DTW)	,	24.190	4.838.66
HEATHERW (LIRE) - INCHRON INTS, (KNI)	2	17,722	3540.35
GLASSOW/GLA) BRMINGHAMBERC	28	15,364	3.152.13
Report Crand Totals	013XZ/0	3.669.251	264.404.75





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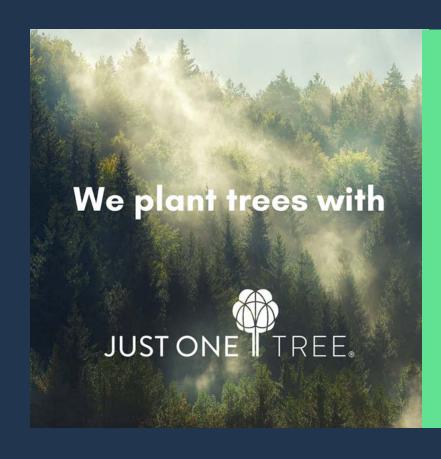
Our commitment to sustainability means that for every booking made with A&G Travel Group, we plant a tree through our partnership with Just One Tree. This initiative promotes global reforestation, enriches biodiversity and benefits communities by supporting education, creating jobs and enhancing quality of life. Together, we can make a significant impact.

#### **Our Values**

At A&G Travel Group, we prioritise eco-friendly practices by shunning single-use plastics, fostering a paperless environment and engaging in recycling efforts. We seek partners who share our values and contribute to their local communities.

#### A&G Travel Group: Your Sustainable Partner

It's crucial to act swiftly - the planet requires our positive influence more urgently than ever. We cherish our planet and your travel plans. A&G Travel Group provides memorable trips centred on sustainability.



Reach out to embark on a jorney towards a

greener, more sustainable travel experience!



Welcome to our award-winning travel agency where we prioritise your luxury leisure travel needs. Our passion for travel shines through in everything we do, and we have a team of experts who are eager to enhance your ideas and design a one-of-a-kind itinerary just for you. We understand the personal nature of travel and offer tailor-made luxury holidays to match your unique preferences. With extensive local knowledge and hand-picked authentic experiences, we can turn your travel dreams into reality.







We booked a trip to Iceland and encountered some major problems with weather and flights. When the "chips are down" you realise the value of excellent service. Highly recommend and they are just great people that take service to another level!"

- JULIE via Trustpilot

Trust us to create your perfect holiday,

the adventure of a lifetime awaits



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The positive feedback we have received internally regarding our travel arrangements is a testament to the outstanding service delivered by A&G Group."



I have been using A&G Travel for many years and they stand way out in front of other corporate travel companies. The team each have their own specialist area but are all very knowledgeable in the travel industry. I thoroughly recommend them. I would award more than five stars!"

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Our experience both corporately and personally ever since we created Conduit in 2020 have been exceptional. The team's attention to detail and after usual hours care is excellent. I have no hesitation in recommending A&G Travel Group."



If you want the best price with exceptional service you won't be disappointed. I use them for corporate travel and are by far the best by a mile and I have used a lot of companies."



Always had great reliable service from the A&G Corporate Team for both business and personal travel since 2017. Would only use A&G for my travel and accomodation requirements. I always refer friends and colleagues to their services."



They have been amazing for every flight that I have booked for the last 10 years even when my travel schedule has been hectic globally - flights, chauffeurs, hotels - I have let them know where I need to be and they do the rest."

#### MEET OUR SENIOR MANAGEMENT



Stephen Ashcroft
MANAGING DIRECTOR



Natasha Romera
HEAD OF PRODUCT
AND OPERATIONS



Leanne Ashcroft
HEAD OF MARKETING



James Collis
HEAD OF CUSTOMER
SUCCESS



Will Beck
CORPORATE TEAM



Ollie Banks
CORPORATE TEAM



# A&G TRAVEL GROUP

## IT'S PERSONAL TO US



Contact us today and experience the difference that A&G brings to the world of travel.

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- CORPORATE: enquiries@AandGtravel.co.uk

  LEISURE: escape@AandGtravel.co.uk
- www.AandGtravelgroup.com

